ITIL®
THE LANGUAGE OF GROWTH

PeopleCert

Module At-a-Glance

ITIL Plan, Implement and Control (Version 5)

Module Name
ITIL Plan, Implement, and Control (Version 5)

Module in One Sentence
A combined module covering the core concepts and application of five ITIL management practices: Change Enablement, Deployment Management, Release Management, Service Configuration Management, and IT Asset Management.

Core Themes
- Understanding and application of the concepts from five ITIL management practices: Change Enablement, Deployment Management, Release Management, Service Configuration Management, and IT Asset Management
- Practice success factors
- The ITIL Four Dimensions
- The ITIL Capability Model

Target Job Roles
- Service management and service delivery roles (e.g., IT Operations Manager, IT Service Manager)
- Service delivery specialists (e.g., IT Operations Specialists)
- Process leads (e.g., Change Enablement, IT Asset Management)

Benefits
- Supports effective execution of strategy through controlled change and implementation
- Enables strong governance of service management activities
- Improves coordination and collaboration across teams and stakeholders
- Aligns strategic objectives with tactical and operational plans to support business success

Key Marketing Messages
- Brings change, release, and configuration practices together into a single, practical module
- Supports controlled delivery of change while maintaining stability and compliance
- Ideal for organizations balancing speed, control, and risk in digital environments

Content Summary
This module provides candidates with an understanding of the key concepts, principles, value, and challenges of five ITIL management practices: Change Enablement, Deployment Management, Release Management, Service Configuration Management, and IT Asset Management. It offers best-practice guidance at both strategic and operational levels to help organisations maximise value from these practices.

Assessment Summary
- Multiple-choice exam
- Closed book
- 90 minutes, 60 questions
- Pass mark: 65%

Learning coverage
- IT Asset Management
- Change Enablement
- Deployment Management
- Release Management
- Service Configuration Management
- Plan, Implement, and Control

Prerequisites
- ITIL 4 Foundation
- Accredited training or Official eLearning

Recommended training duration
2-3 days

Have questions?
Contact your PeopleCert Business Development Manager for launch support and partner resources.

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